



Bringing Knowledge & People Closer

Managing your Library by Metrics with Easylib 6.4a Web

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Easylib Software Pvt. Ltd.

Easylib – Helping Libraries Achieve their Goals since 2001
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442 Teakwood Terrace, Williamsville NY 14221 USA

- Why Metrics
- Metrics applicable for the libraries
- Six Sigma Concept
- Balanced Scorecard Concept
- Hands on training on Easylib metrics

|| Why metrics?

Qualitative	Quantitative – Current Trend
Fixed Price. E.g. Postpaid Mobile	Variable Price E.g. Prepaid
Library Timings	Visitor Count
Collection Size	Percent Used
Buy	Rent it
Qualification	Publication Count
Entitlement	Performance

|| Qualitative vs. Quantitative

Qualitative

- Full day I am doing cataloguing.
- So many students come here every day.
- So many journals come here everyday
- No time at all, very busy to tell what is completed

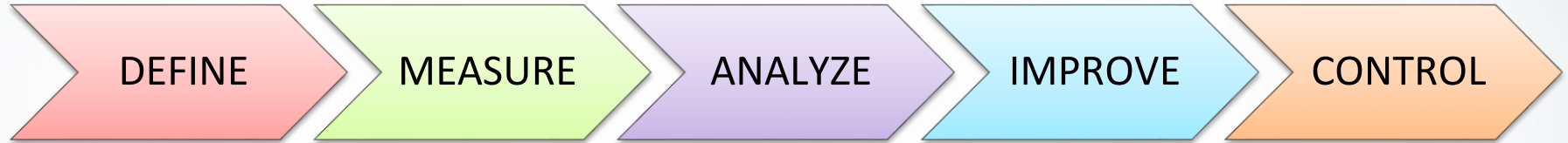
Quantitative

- I completed cataloguing of 40 books today in 6 hours
- We issued 200 books in 8 hours today
- We receive 20 journals on an average each day
- 7 out of 10 activities of the week are completed

- 70% Weightage – On data validation
- 25% Weightage – On personal visit
- 5% Weightage – Student Satisfaction Survey

- Collections
 - Count of Books
 - Count of Non Books (Audio, Video CDs, Manuals, Bound Volumes)
- Circulation
 - Items issued in last one week
 - Items issued in last one month
 - One year
 - Over due books
- Journals
 - Count of journals subscribed
- As attendees put on chat

|| Six Sigma Methodology (DMAIC)





Seq.	Goal	Measures
1	Expand Revenue Opportunities	<ul style="list-style-type: none">• Grants from external sources• Grants from donations• Revenue Generated
2	Improve Cost Structure	<ul style="list-style-type: none">• Unutilized Spend• % Increase in collection each year
3	Improve Asset Utilization	<ul style="list-style-type: none">• Incremental Usage Ratio = Purchased Amount / Additional Students• Unused Books• Accessed Material Percentage• Not borrowed in last 10 years• Copies to usage ratio
4	Enhance Customer Value	<ul style="list-style-type: none">• Cost of one issue

Seq.	Goal	Measures
1	Library Usage	<ul style="list-style-type: none">• Zero hit search• Number of times of reserve on backlog• Unfulfilled demand for a book• Physically Challenged User Readiness• Accessories Provisioning• OPAC Access Time
2	Physical Library Usage	<ul style="list-style-type: none">• Times people forced to go out
3	Customer Benefit	<ul style="list-style-type: none">• Paid money vs. Borrowed Books
4	Customer Outreach	<ul style="list-style-type: none">• Feedback Received• Feedback Successfully Acted Upon

Seq.	Goal	Measures
1	Day to Day Operations	<ul style="list-style-type: none">• Times people came > 5 minutes late• Average circulation queue time• Copy Facility availability Percentage• Computer Room Availability• Broadband Availability Percentage
2	Customer Interaction Processes	<ul style="list-style-type: none">• Monthly Satisfaction Survey• Time to get an ID card
3	Acquisitions Process	<ul style="list-style-type: none">• Time between request and decision• Time between request and ordering• Time between request and cataloguing• Time between vendor invoice and payment• Time to catalogue a book in minutes

Seq.	Goal	Measures
1	Human Capital	<ul style="list-style-type: none">• Trainings attended by staff• Paper published by staff• Goal Setting Process
2	Information Capital	<ul style="list-style-type: none">• Improvement Initiatives in Progress• Data Quality Improvement Days Spend
3	Initiatives	<ul style="list-style-type: none">• Increase due to new initiatives



- A
- C
- D
- E
- P
- Q
- L
- M

All Search for Books, Author and More... Search Clear

- NA
- PD
- EBT
- EBC
- O

Student Application Form | College Alumni Network | Parents Login | Journals | eJournals | Item Status | google | Easylib Demo Feedback | Print Barcodes |

Explore

- E Effective Testing
- H Hexaware Manuals
- D Document Management
- E Electronics by Paul
- C Chemistry Books
- M Management
- P Physics 2

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Announcements

Happy Mahashivaratri

On this pious occasion of Mahashivaratri, many many greetings to all of you. May Lord Shiva shower on you his blessings with happiness, prosperity & peace.

Start Date : 2020-02-21 End Date : 2020-02-22

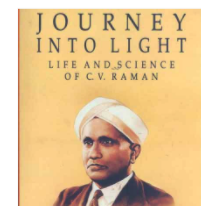
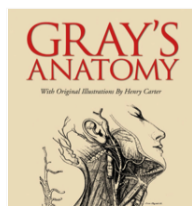
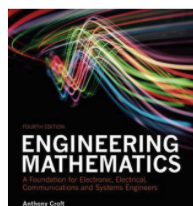
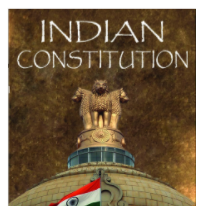
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Useful Links

- V VTU
- N NPTEL:
- N NetAnalytiks'Sententia(Grammer/writing tool)
- S Springer Link
- K Kopykitab Virtual –Library
- K Knimbus
- P Proquest

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Featured Books





Easylib University (Demonstration) Bengaluru

Shreepad Kumar Logout
Session Started @ 10:55:24

AJO MATHEW
Constitution of India

ADITHYAN
Engineering Mathematics

GREY'S ANATOMY
Grey's Anatomy

G. VENKATARAMAN
C V Raman

About Your Library

Teaching and Learning Resources

- Items issued and returned in last one year:287
- Items issued today:0
- Reference Book Issued:0

Research and Professional Practice

- Physical footfall to the Library in last 365 days:99

Graduation Outcome

Outreach and Inclusivity

Perception

Books

- Total number of books : 86727
- Total number of non-books : 6910

Members

- Total Number of Members : 16879
- Total Number of Active Members : 2501
- Total Number of Non Active Members : 13783

Accomplishments

Easylib World



Bangalore Branch

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Library Timings(Only library open timings are mentioned)

	From-To		From-To		From-To	
Main Library Reference Section	09:00 AM	11:00 am	lunch break 12:00pm	lunch break 3:00pm	4:00pm	6:00pm
Monday to Friday	9.00 AM	01.00 PM	Lunch Break 01.00	Luch Break End 02.00	02.00 PM	5.30 PM

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Monday to Friday	9.00 AM	01.00 PM	Lunch Break 01.00	Luch Break End 02.00	02.00 PM	5.30 PM
Sunday	09:00	1:30				
wednesday	9:00 AM	12:00PM				

Library Contact Info 9844081710 6364574490 info@easylibsoft.com	Library Policy © Easylib Software Pvt Ltd	Library Teams Version-6.2a	Need Software Help? +919844081710 info@easylibsoft.com
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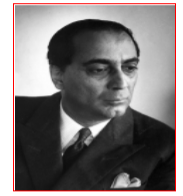
Easylib University (Demonstration) Bengaluru

[Shreepad Kumar](#) [Logout](#)
Session Started @ 10:55:24

Welcome Shreepad Kumar

- See Your Activity
- My Details**
- Books Borrowed
- Books Requested
- My Favourites
- My Fine On Books
- My Digital Library
- My Feedbacks
- In-Out History
- Circulation History
- Change Password
- Change Personal Data
- Reservation list
- Assignments
- Library FeedBacks

Name	Shreepad Kumar
MemberId	000006
Department	MATHEMATICS
Branch	1 SEM
UserProfile	Student
Address	bangalore



- <https://www.sciencedirect.com/topics/computer-science/balanced-scorecard-approach>
- <https://hbr.org/1993/09/putting-the-balanced-scorecard-to-work>
- <https://docs.lib.purdue.edu/cgi/viewcontent.cgi?referer=&httpsredir=1&article=1776&context=iatul>
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THANK YOU

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